

Order Delay Notification

Dear [Customer's Name],

Thank you for your recent order with us. We regret to inform you that there has been a delay in processing your order #[Order Number]. We are currently experiencing unforeseen circumstances that have affected our shipping schedule.

We understand how important it is for you to receive your order promptly, and we are doing everything we can to resolve the issue. We anticipate that your order will be shipped by [New Estimated Shipping Date].

As a token of our appreciation for your understanding, we would like to offer you [Discount/Offer]. Please use the code [Code] on your next purchase.

If you have any questions or concerns, please do not hesitate to contact our customer service team at [Customer Service Email/Phone Number].

Thank you for your patience and understanding.

Sincerely,
[Your Company Name]