Dear [Warranty Company Name],

I am writing to formally express my dissatisfaction regarding the delay in service related to my home warranty claim (Claim Number: [Insert Claim Number]).

On [Insert Date], I submitted a request for service for [Describe Issue] and was informed that a service technician would contact me within [Insert Time Frame]. However, as of today, [Insert Today's Date], I have yet to receive any communication or assistance.

This delay has caused significant inconvenience and has left me feeling frustrated and disappointed with your service. I trust that my home warranty will provide timely and efficient assistance, as outlined in the terms of service.

I kindly ask that you investigate this matter promptly and provide me with an update on the status of my claim and when I can expect a technician to address the issue.

Thank you for your attention to this urgent matter. I look forward to your prompt response.

Sincerely,

[Your Name][Your Address][Your Email][Your Phone Number]