Subject: Follow-Up on Technical Support Ticket #123456

Dear [Support Team/Specific Name],

I hope this message finds you well. I am writing to follow up on my technical support ticket (#123456), submitted on [Submission Date]. I wanted to check the status of my request and if there have been any updates regarding the issue I am experiencing.

The problem persists, and I would appreciate any assistance you could provide to resolve it as soon as possible. Thank you for your attention to this matter, and I look forward to your prompt response.

Best regards,
[Your Name]
[Your Position]
[Your Company]
[Your Contact Information]