Dear [Recipient's Name],

I hope this message finds you well. I am writing to follow up on my recent digital service request submitted on [Date of Request]. I wanted to check on the status of my request and see if there are any updates available.

Your assistance in this matter is greatly appreciated, and if there are any further details required from my side, please do not hesitate to inform me.

Thank you for your attention to this matter. I look forward to your prompt response.

Best regards,

[Your Name][Your Position][Your Company][Your Contact Information]