

# Software Upgrade Advisory

Dear [Recipient's Name],

We are pleased to inform you that we will be upgrading our software system on [Upgrade Date]. This upgrade includes several new features, enhancements, and security improvements that will improve your overall experience.

Key Details of the Upgrade:

- **Upgrade Date:** [Upgrade Date]
- **Expected Downtime:** [Start Time] - [End Time]
- **New Features:** [Brief Description of New Features]

Please ensure to save your work and log out of the system before the upgrade commence. We appreciate your understanding and cooperation during this process.

If you have any questions or concerns, feel free to contact our support team at [Support Email/Phone Number].

Thank you for your continued support.

Best regards,  
[Your Name]  
[Your Position]  
[Company Name]