

Dispute Outcome Notification

Date: [Insert Date]

Dear [Customer's Name],

We would like to inform you regarding the outcome of your dispute related to the return of [Product Name]. After a thorough review of the provided information and evidence, we have reached a decision.

Outcome: [Accepted/Rejected]

Details: [Provide reasoning for the outcome, including any relevant policies or findings.]

If accepted, please follow the instructions below to process your return:

- [Instructions for returning the product]
- [Return shipping details]

If you have any further questions or concerns, please do not hesitate to contact our customer service team at [Contact Information].

Thank you for your understanding.

Sincerely,

[Your Company's Name]

[Your Company's Contact Information]