Dear [Customer's Name],

I hope this message finds you well. As your Customer Relationship Manager, I am always looking to improve our services and ensure that your experience with us is exceptional.

We would greatly appreciate it if you could take a few moments to provide your feedback regarding our recent interactions and services. Your insights are invaluable to us and will help us serve you better in the future.

Please click on the following link to complete a short survey: [Insert Survey Link]

Thank you for your time and feedback! Should you have any questions or need assistance, feel free to reach out.

Best regards, [Your Name] Customer Relationship Manager [Your Company Name] [Your Contact Information]