

Return and Refund Procedure

Dear [Customer's Name],

Thank you for your purchase with us. We understand that you may wish to return or exchange an item. Below is our return and refund procedure:

Step 1: Eligibility

Items can be returned or exchanged within [number] days of receipt, provided they are unworn, unwashed, and in their original packaging with all tags attached.

Step 2: Initiate the Return

Please contact our customer service at [email/phone number] to initiate the return process. Include your order number and the reason for the return.

Step 3: Return Shipping

Once your return is approved, we will provide you with a return shipping label. Please securely package the item(s) and affix the label.

Step 4: Refund/Exchange Processing

Upon receiving the returned item(s), we will process your refund or exchange within [number] business days. Refunds will be issued to the original payment method.

If you have any questions or need further assistance, please do not hesitate to reach out to us.

Thank you for shopping with us!

Sincerely,
[Your Company's Name]