

Return and Refund Policy for Seasonal Items

Dear [Customer Name],

Thank you for your purchase from [Store Name]. We appreciate your support and aim to provide the best customer experience. Below are the eligibility criteria for returns and refunds for seasonal items:

Return Eligibility Criteria:

- Items must be returned within [number of days] days from the date of purchase.
- All items must be in their original packaging, unused, and with all tags attached.
- Seasonal items on sale or clearance are final sale and not eligible for return.
- Our [specific item] items can be returned only if they are defective or damaged upon arrival.

Refund Process:

- Refunds will be issued to the original payment method within [number of days] days of receiving the returned item.
- Shipping costs are non-refundable unless the item is defective or an error was made on our part.
- Restocking fees may apply to returns for certain seasonal items.

If you have any further questions, please do not hesitate to reach out to our customer service team at [contact information].

Thank you for shopping with us!

Sincerely,
[Your Name]
[Your Position]
[Store Name]