

Return and Refund Agreement

Date: [Insert Date]

Customer Name: [Insert Customer Name]

Customer Address: [Insert Customer Address]

Subject: Return and Refund Agreement for Promotional Offer

Dear [Customer Name],

Thank you for participating in our promotional offer. We are committed to ensuring your satisfaction. Below are the terms for returning items purchased under this promotional offer:

Return Policy

- Items must be returned within [insert time frame] from the date of purchase.
- All items must be unused and in original packaging.
- You must provide proof of purchase.

Refund Process

Refunds will be processed to the original payment method within [insert time frame] after we receive the returned item.

Contact Information

If you have any questions regarding this agreement, please contact us at:

Email: [insert email address]

Phone: [insert phone number]

We appreciate your business and are here to help you with your return and refund process.

Sincerely,

[Your Company Name]