

Dear [Customer's Name],

We regret to inform you that your membership in our Loyalty Program has been canceled effective immediately.

This decision has been made in accordance with our program guidelines due to [reason for cancellation]. We understand this may be disappointing, and we sincerely appreciate your loyalty and support.

If you have any questions regarding this cancellation or if you would like to discuss it further, please do not hesitate to reach out to our customer service team at [contact information].

Thank you for being a part of our community. We hope to see you again in the future.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]