

Feedback Acknowledgment

Dear [Customer's Name],

Thank you for taking the time to share your feedback regarding your recent experience with our service. We sincerely apologize that we did not meet your expectations.

Your insights are invaluable to us, and we are committed to addressing the concerns you raised. Please be assured that we will take the necessary steps to improve our service.

If you would like to discuss this matter further, feel free to reach out to us at [contact information]. We appreciate your understanding and are grateful for the opportunity to improve.

Sincerely,

[Your Name]

[Your Position]

[Company Name]