

Replacement Order Confirmation

Dear [Customer Name],

Thank you for reaching out to us regarding your recent order [Order Number]. We apologize for the inconvenience caused by the incorrect items you received.

We are pleased to confirm that your replacement order has been processed. Below are the details of your replacement order:

- **Replacement Item:** [Replacement Item Name]
- **Quantity:** [Quantity]
- **Order Date:** [Date]
- **Estimated Delivery Date:** [Estimated Delivery Date]

Please allow 3-5 business days for your replacement items to arrive. If you have any further questions or need assistance, feel free to contact our customer service team.

Thank you for your understanding and for being a valued customer.

Sincerely,
[Your Name]
[Your Title]
[Company Name]