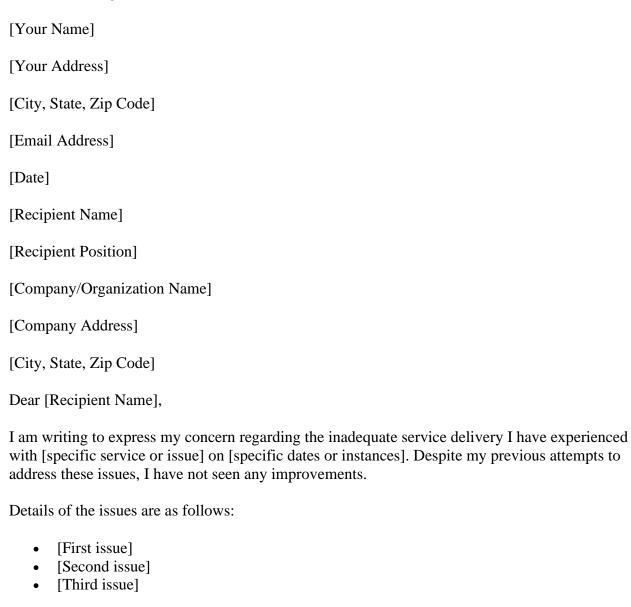
Letter of Concern about Inadequate Service Delivery



As a customer/client, I believe that quality service is paramount, and I would appreciate your urgent attention to these matters. I trust that corrective actions will be taken to enhance the level of service provided.

Thank you for your attention to this important issue. I look forward to your prompt response.

Sincerely,

[Your Name]