

# Feedback on Unsatisfactory Product

Dear [Company Name],

I hope this message finds you well. I am writing to express my dissatisfaction with a recent purchase I made from your store, specifically the [Product Name].

Unfortunately, the product did not meet my expectations due to [specific reasons - e.g., poor quality, malfunction, etc.]. I was particularly disappointed because [mention any prior positive experiences or expectations].

I would appreciate it if you could provide guidance on how to proceed with this issue, whether it be through a replacement, refund, or other solutions. I believe in your brand and hope we can rectify this matter promptly.

Thank you for your attention to this issue. I look forward to your response.

Sincerely,

[Your Name]

[Your Contact Information]