

International Returns Instructions

Dear [Customer Name],

Thank you for your purchase. If you need to return your item, please follow the instructions below to ensure a smooth return process.

Return Authorization

1. Contact our customer service team at [Customer Service Email] to request a Return Authorization Number (RAN).

Preparing Your Return

2. Once you receive the RAN, pack the item securely in its original packaging. Include all accessories, manuals, and documents.

Shipping Your Return

3. Write the RAN clearly on the outside of the package. This will help us process your return faster.

4. Ship the package to the following address:

[Return Address]

5. Please note that you are responsible for any return shipping costs, as well as any customs duties that may apply.

Refund Process

6. Once we receive and inspect your returned item, we will process your refund within [X] business days.

If you have any questions regarding the return process, please feel free to contact us at [Customer Service Phone Number].

Thank you for your cooperation.

Sincerely,

[Your Company Name]