

# Letter of Demand for Replacement

**[Your Name]**

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

**[Company Name]**

[Company Address]

[City, State, Zip Code]

Dear [Company Name/Customer Service],

I am writing to formally request the replacement of a defective product that I purchased from your store on [Purchase Date]. The product in question is [Product Name/Description], and it has not been functioning as intended.

Details of the transaction are as follows:

- Order Number: [Order Number]
- Date of Purchase: [Purchase Date]
- Condition of Product: [Brief description of the defect]

According to your company's return policy, I am entitled to a replacement for products that are defective. I have attached a copy of the purchase receipt and photographs of the defective product for your reference.

Please let me know the next steps to facilitate this replacement. I expect to hear from you within [Number of Days] days.

Thank you for your attention to this matter.

Sincerely,

[Your Name]