

Thank You for Your Patience

Dear [Customer's Name],

We appreciate your understanding and patience regarding the delay in your recent order with us. We recognize that this has caused inconvenience and we sincerely apologize for any issues it may have brought.

Your continued support means a great deal to us, and we are committed to ensuring your order is fulfilled promptly.

Thank you for being a valued customer. If you have any questions or concerns, please feel free to reach out to us.

Warm regards,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]