

Subject: Follow-Up Request for Insurance ID Card Replacement Status

Dear [Insurance Company Name] Customer Service,

I hope this message finds you well. I am writing to follow up on my previous request for the replacement of my insurance ID card.

On [date of initial request], I submitted a request for a replacement due to [reason for replacement]. As of today, I have not yet received any updates regarding the status of my request.

Could you please provide me with an update on the progress of my insurance ID card replacement? It is important for me to have this card for [mention any specific reason, e.g., upcoming medical appointments, travel, etc.].

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Full Name]

[Your Policy Number]

[Your Contact Information]