

# Chargeback Submission Letter

Date: [Insert Date]

To: [Bank Name or Card Issuer]

Account Number: [Your Account Number]

Subject: Chargeback Request for Transaction [Transaction ID]

Dear [Chargeback Department],

I am writing to formally request a chargeback for the transaction made on [Transaction Date] with [Merchant Name], amounting to [Transaction Amount]. The transaction was made under the claim that the product delivered matched the description provided at the time of purchase. Unfortunately, this was not the case.

The product I received was significantly different from what was depicted in the online description. Specifically, [Briefly describe how the product differed from the description, e.g., wrong size, wrong color, missing components, etc.]. I have attached relevant documentation, including screenshots of the product description, photographs of the received item, and any correspondence with the merchant.

Despite my efforts to resolve this issue directly with the merchant, [provide details of your attempt to contact the merchant, including dates, methods, and their responses, if any]. As a result, I believe that a chargeback is warranted due to the misleading nature of the product description.

I kindly request that you initiate a chargeback for this transaction. Should you require any further information or documentation, please do not hesitate to contact me at [Your Phone Number] or [Your Email Address].

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Address]

[City, State, Zip Code]