

Formal Complaint Regarding Lack of Communication

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Your Email]

[Your Phone Number]

[Creditor's Name]

[Creditor's Address]

[City, State, ZIP Code]

Dear [Creditor's Name or Customer Service Department],

I am writing to formally express my concerns regarding the lack of communication I have experienced in relation to my account [Account Number], which is held with your organization.

Despite my repeated attempts to reach out via [methods of communication, e.g., email, phone], I have not received any satisfactory responses or updates regarding my inquiries. This lack of communication has caused significant confusion and frustration.

I kindly request that you address this issue promptly and provide a clear update on my account status. Effective communication is crucial for maintaining a good relationship, and I hope to resolve this matter swiftly.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]