## **Important Update on Auto-Pay Features**

Dear Valued Customer,

We are writing to inform you about an important update regarding our auto-pay features. Effective immediately, we will be stopping the auto-pay option for your account.

This decision has been made to enhance security and to provide our customers with more flexible payment options. We understand that this may cause some inconvenience, and we appreciate your understanding as we make these changes.

Please note that you will need to manually process your payments moving forward. For any assistance or to discuss alternative payment methods, feel free to reach out to our customer service team at [Customer Service Phone Number] or [Customer Service Email].

We thank you for your continued support and understanding.

Sincerely, Your Company Name Your Contact Information