

# Client Satisfaction Phone Call Script

Dear [Client's Name],

We hope this message finds you well. My name is [Your Name], and I am calling from [Your Company Name]. The purpose of this call is to ensure that you are satisfied with our products/services and to gather your feedback.

## Script Outline:

- Greeting: "Hello [Client's Name], thank you for taking the time to speak with me today!"
- Purpose: "I wanted to follow up on your recent experience with us."
- Questions:
  - How satisfied are you with our service/products?"
  - What did you like most about your experience?"
  - Is there anything we could improve?"
  - Would you recommend us to others?"
- Closing: "Thank you for your valuable feedback! We appreciate your time and support."

Best regards,

[Your Name]

[Your Position]

[Your Company Name]

[Your Phone Number]