

# Telemedicine Appointment Accessibility Options

Dear [Patient's Name],

We are pleased to confirm your telemedicine appointment scheduled for [Date] at [Time]. At [Practice Name], we strive to ensure that our services are accessible to all patients. Below are some of the accessibility options available for your telemedicine appointment:

- **Video Conferencing:** We offer video appointments through [Platform Name]. Please ensure you have a stable internet connection and a device with a camera.
- **Telephone Consultations:** If you prefer, you can opt for a consultation over the phone. Please let us know, and we will provide a call-in number.
- **Closed Captioning:** Our video platform includes a closed captioning feature for hearing-impaired patients. You can enable this during your session.
- **Language Interpretation:** If you require language assistance, we can arrange for an interpreter. Please inform us ahead of time.

If you have any other specific needs or require assistance in accessing the telemedicine service, please don't hesitate to contact us at [Contact Information].

We look forward to speaking with you soon.

Sincerely,

[Your Name]  
[Your Title]  
[Practice Name]  
[Contact Information]