

Dear [Subscriber's Name],

We hope this message finds you well. We are reaching out to inform you about a delay in the installation of your premium service, originally scheduled for [original installation date].

We sincerely apologize for any inconvenience this may cause and want to assure you that we are actively working to resolve the issue. Our team is committed to providing you with the best possible service, and we are taking all necessary steps to expedite the installation process.

Your new installation date is now scheduled for [new installation date]. We appreciate your understanding and patience during this time.

If you have any questions or concerns, please do not hesitate to contact our customer support team at [customer support contact information].

Thank you for being a valued premium service subscriber. We look forward to serving you soon.

Sincerely,

[Your Company's Name]

[Your Company's Contact Information]