Feedback on Recurring Service Interruptions

Dear [Service Provider's Name],

I hope this message finds you well. I am writing to express my concerns regarding the recurring service interruptions we have been experiencing with [specific service name]. Over the past [duration of time], there have been multiple instances where the service has been unavailable/not functioning as expected.

These interruptions have greatly affected our [business operations/daily activities], causing [mention specific issues caused by the interruptions, e.g., delays, financial losses, etc.]. I appreciate your team's efforts in addressing these issues, but I believe it is crucial to identify the root cause and implement lasting solutions to prevent future occurrences.

I look forward to your prompt attention to this matter and hope to hear back from you soon with an update on the steps that will be taken to improve service reliability.

Thank you for your understanding.

Sincerely, [Your Name] [Your Position] [Your Company] [Your Contact Information]