

# Feedback on Power Outage Service Recovery

Date: [Insert Date]

To: [Utility Company Name]

From: [Your Name]

Address: [Your Address]

Dear [Utility Company Name],

I am writing to provide feedback on the recent power outage that affected our area on [insert date of outage]. I appreciate your team's efforts to resolve the issue promptly.

Your communication throughout the process was clear and timely, which helped ease concerns among residents. I particularly commend the safety measures your team implemented while working on the power restoration.

However, I would like to suggest that future updates could include estimated restoration times, as this information helps residents plan accordingly. Overall, I feel your response was satisfactory, and I appreciate the hard work of your team.

Thank you for your attention to this matter. I look forward to continued improvement in service.

Sincerely,

[Your Name]

[Your Contact Information]