

Customer Complaint Letter

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

Customer Service Department

[Utility Company Name]

[Utility Company Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally express my dissatisfaction regarding the prolonged power outage that has affected my residence at [Your Address]. The outage began on [Start Date] and has yet to be resolved, leaving me without electricity for an extended period of time.

This situation has not only disrupted my daily life, but it has also caused considerable inconvenience and discomfort. I expected a more timely response to the power restoration efforts, as clearly outlined in your service agreement.

I kindly request that you provide me with an update on the status of the power restoration and a timeline for when I can expect the service to return. Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]