

Subject: Concern Regarding Unresponsive Customer Service Team

Date: [Insert Date]

To Whom It May Concern,

I am writing to express my disappointment with the customer service experience I have encountered with [Company Name]. Despite reaching out multiple times regarding [specific issue], I have yet to receive a satisfactory response or resolution.

On [insert dates of communication], I contacted your support team via [email/phone/chat], but unfortunately, my inquiries have gone unanswered. As a loyal customer, I expected prompt assistance, yet this has not been my experience.

Could you please look into this matter and provide a response at your earliest convenience? I appreciate your attention to this issue and hope to restore my trust in your customer service.

Thank you for your understanding.

Sincerely,
[Your Name]
[Your Contact Information]
[Your Address]