Letter of Dissatisfaction

Date: [Insert Date]

To Whom It May Concern,

I am writing to express my dissatisfaction with the quality of customer service I received on [insert date] regarding [briefly describe the issue].

Despite my expectations for a professional and helpful response, I encountered numerous difficulties, including [list specific issues, e.g., long wait times, unhelpful staff, lack of information].

This experience has prompted me to reconsider my future dealings with your company. I believe that customer service is a critical component of business and the handling of my situation fell short.

I would appreciate your attention to this matter and hope to see improvements in the future. Thank you for your time.

Sincerely,

[Your Name] [Your Address] [Your Email] [Your Phone Number]