

Notification of Service Interruption Compensation

Dear [Customer Name],

We hope this message finds you well. We are writing to inform you about a temporary interruption of service that occurred on [Date] from [Start Time] to [End Time]. We understand how critical our services are to you, and we sincerely apologize for any inconvenience this may have caused.

As a gesture of goodwill and to compensate for this interruption, we are offering you a compensation of [Compensation Amount/Type]. This compensation will be reflected in your next billing statement.

Thank you for your understanding and patience during this time. If you have any questions or concerns, feel free to contact our customer service team at [Contact Information].

Sincerely,

[Your Company Name]

[Your Company Contact Information]