Complaint Letter for Outage-Related Compensation

Your Name Your Address City, State, Zip Code Email Address Phone Number Date

Customer Service Department Company Name Company Address City, State, Zip Code

Dear Customer Service Team,

I am writing to formally express my dissatisfaction regarding the service outage that occurred on [date of outage]. The interruption lasted for [duration of outage], which caused significant inconvenience and disruption to my daily activities.

As a loyal customer for [duration of your relationship with the company], I believe that it is both reasonable and justifiable to request compensation for the inconvenience caused due to this outage. I expect a prompt and thorough resolution to this matter.

I hope you can address my complaint promptly, and I look forward to hearing from you soon regarding the compensation process.

Thank you for your attention to this matter.

Sincerely, [Your Name]