

Peak Hour Usage Update

Dear Valued Subscriber,

We hope this message finds you well. As part of our commitment to keeping you informed, we would like to update you on our peak hour usage and how it may affect your service.

Recent analysis shows that our peak usage hours tend to be from **5 PM to 8 PM** on weekdays. During these times, you may experience slower speeds or occasional service interruptions due to the high volume of users.

To enhance your experience, we recommend:

- Scheduling heavy downloads during off-peak hours.
- Using our speed optimization tools available on our website.
- Contacting our support team for assistance if you notice significant issues.

Thank you for your understanding and cooperation. We appreciate your continued support.

Sincerely,

The Support Team