

Energy Usage Complaint

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Email Address]

[Phone Number]

To Whom It May Concern,

I am writing to formally address my concern regarding the poor customer service I have received in relation to my energy usage account, account number [Your Account Number]. Over the past few months, my energy bills have significantly increased without any justification, and my inquiries into this matter have been met with inadequate responses from your customer service representatives.

Despite multiple phone calls and emails dated [insert dates of communication], I have not received a satisfactory explanation or resolution to my complaint. This lack of communication and support is unacceptable, especially as a loyal customer.

I kindly urge you to investigate this issue promptly and provide a detailed breakdown of my energy usage over the last six months. Additionally, I would appreciate any clarification regarding any changes in rates or policies that may have affected my billing.

Thank you for your attention to this matter. I look forward to your prompt response and a resolution to my complaint.

Sincerely,

[Your Name]