

Energy Usage Complaint Letter

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Date]

[Recipient's Name]

[Company Name]

[Company Address]

[City, State, Zip Code]

Subject: Complaint Regarding Misleading Promotional Offers

Dear [Recipient's Name],

I am writing to formally express my dissatisfaction and concern regarding the promotional offers presented by [Company Name]. As a customer, I was enticed by your claims of reduced energy rates and substantial savings based on my estimated energy consumption.

Upon opting into the program, my energy bill did not reflect the promised savings. In fact, it has increased significantly compared to prior months. This discrepancy has led me to believe that your promotional materials may be misleading.

I request a detailed explanation of the rates applied to my account and the methodology used to calculate the savings indicated in your promotions. Additionally, I would appreciate guidance on how to resolve this matter effectively.

Thank you for your immediate attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]