

Energy Usage Complaint

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email]

[Your Phone Number]

Customer Service Department

[Utility Company Name]

[Utility Company Address]

[City, State, Zip Code]

Dear Customer Service,

I am writing to formally complain about discrepancies in my energy usage billing. My account number is [Your Account Number]. Over the past few months, I have noticed significant variations in my bills that do not align with my actual energy consumption.

Specifically, my bill for [Month/Year] was [Amount] which is unusually high compared to my average monthly bill of [Average Amount]. I have taken steps to reduce my energy usage, yet the bill remains inconsistent and perplexing.

I kindly request a thorough review of my account and an explanation for these discrepancies. I believe it's crucial to resolve this matter promptly to avoid any further misunderstandings.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]