

# Tech Support Request

Date: [Insert Date]

To: [Tech Support Team/Individual Name]

From: [Your Name]

Position: [Your Position]

School Name: [Your School's Name]

Email: [Your Email]

Phone: [Your Phone Number]

## **Subject: Request for Technical Support**

Dear [Tech Support Team/Individual Name],

I hope this message finds you well. I am reaching out to report a hardware issue that we are currently experiencing at [Your School's Name].

### **Details of the Issue:**

- Device Type: [e.g., Laptop, Desktop, Printer]
- Issue Description: [Brief description of the problem]
- Error Messages: [If applicable, include any error messages]
- Date and Time of Occurrence: [Insert date and time]

We would greatly appreciate your prompt assistance in resolving this matter, as it is affecting our daily operations and the learning experience of our students.

Please let me know if you require any additional information or if there are steps that we need to take on our end to facilitate this process.

Thank you for your attention to this matter. I look forward to your swift response.

Sincerely,

[Your Name]

[Your Position]

[Your School's Name]