

Return Guidance for Unsatisfactory Products

Dear [Customer Name],

We hope this message finds you well. We understand that you have received a product that does not meet your expectations. We are committed to providing our customers with quality products, and we apologize for any inconvenience.

To assist you with returning the unsatisfactory item, please follow the steps outlined below:

1. Ensure the product is in its original packaging, including all accessories and documentation.
2. Complete the return form included with your purchase or request a new one from our customer service.
3. Pack the item securely and attach the return shipping label provided via email.
4. Send the package to the address specified on the return label.

Once we receive the returned item, we will process your refund/replacement within [insert timeframe].

If you have any questions or need further assistance, please do not hesitate to contact our customer service team at [Customer Service Phone Number] or [Customer Service Email].

Thank you for your understanding.

Sincerely,
[Your Company Name]