

Request for Feedback on Customer Service

Dear [Employee's Name],

As part of our ongoing efforts to enhance our customer service experience, we would greatly appreciate your feedback regarding our current practices and any suggestions you may have for improvement.

Specifically, we would like you to consider the following questions:

- What challenges do you face in delivering customer service?
- Are there any resources or training that could help you improve your performance?
- What positive experiences have you had with customers that could be replicated?

Your insights are invaluable to us as we strive to provide the best service possible. Please respond by [deadline date], and feel free to include any additional thoughts you may have.

Thank you for your attention and valuable contributions.

Sincerely,

[Your Name]

[Your Position]

[Company Name]