Dear [Customer's Name],

We hope this message finds you well! It has been a while since we last connected, and we wanted to take a moment to express our gratitude for your continued support.

At [Your Company Name], we are always striving to improve and enhance our services, and your feedback has been invaluable to us. We genuinely appreciate our relationship and look forward to serving you again.

To show our appreciation, we would like to offer you [mention any special offer or discount]. We hope this will bring a smile to your face!

Thank you once again for being a valued customer. If there is anything we can do to assist you, please do not hesitate to reach out.

Warm regards, [Your Name] [Your Position] [Your Company Name] [Contact Information]