

# Merchandise Return Guidelines

Dear Valued Customer,

Thank you for your purchase! If you are not completely satisfied with your order, we accept returns under the following guidelines:

## Return Eligibility

- Items must be in original condition, unworn, and unwashed.
- All tags must be attached.
- Returns must be initiated within 30 days of receiving your order.

## Return Process

1. Contact our customer service at [customer\_service\_email] to request a return authorization.
2. Prepare your return package, including the original receipt and any accessories.
3. Ship your return to the address provided by customer service.

## Refund Information

Once your return is received and inspected, we will process your refund within 7-10 business days. Please note that shipping costs are non-refundable.

## Contact Us

If you have any questions or need further assistance, please reach out to our customer service team at [customer\_service\_email] or [phone\_number].

Thank you for choosing us!

Sincerely,  
[Your Company Name]