

Customer Onboarding Journey Milestones

Dear [Customer Name],

We are excited to welcome you to our service! Below are the key milestones during your onboarding journey:

- **Welcome Email Sent:** [Date]
- **Account Setup Complete:** [Date]
- **Product Training Session Scheduled:** [Date]
- **First Check-in Call:** [Date]
- **Feedback Survey Sent:** [Date]
- **Full Access Granted:** [Date]

We are committed to ensuring a smooth onboarding process. Should you have any questions, feel free to reach out to your onboarding specialist at [Contact Information].

Thank you for choosing us!

Best regards,

[Your Company Name]