Courtesy Notification to Reschedule Service Appointment

Dear [Customer's Name],

We hope this message finds you well. We are writing to inform you that due to unforeseen circumstances, we need to reschedule your upcoming service appointment originally set for [original date and time].

We sincerely apologize for any inconvenience this may cause and appreciate your understanding in this matter.

Please let us know your availability, and we will do our best to accommodate your preferred date and time. Our team is committed to providing you with the best possible service.

Thank you for your understanding and cooperation.

Best regards,

[Your Name][Your Position][Company Name][Contact Information]