

Complaint Regarding Lack of Communication

Date: [Insert Date]

To Whom It May Concern,

I am writing to formally express my dissatisfaction with the transportation service provided by [Company Name]. On [Date of Service], I experienced significant issues related to communication that resulted in inconvenience and frustration.

Despite several attempts to reach out to your customer service team regarding my [specific issue, e.g., scheduled pickup, delay, etc.], I received no timely response. This lack of communication has not only affected my plans but also reflects poorly on the service quality that your company promises.

I believe that clear and prompt communication is vital in the transportation industry, and I hope that you will take the necessary steps to address these shortcomings. Additionally, I would appreciate any updates regarding the issue at hand and a resolution to my complaint.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]