

Complaint Regarding Missed Pickups

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Email Address]

[Phone Number]

[Date]

Customer Service Department

[Transportation Company Name]

[Company Address]

[City, State, ZIP Code]

Dear Customer Service Team,

I am writing to formally express my dissatisfaction with the transportation service I have been receiving lately. On [specific dates], I scheduled pickups for [describe the service, e.g., ride to the airport, etc.], but unfortunately, the pickups were missed.

This has caused significant inconvenience, as I had to [explain any consequences, e.g., miss a flight, arrive late to an important meeting]. I have always relied on your service and had high expectations, which have not been met during these instances.

I would appreciate an explanation for the missed pickups and what measures will be taken to prevent this from happening in the future. Moreover, I believe a refund or some form of compensation would be appropriate given the circumstances.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]