

# Transportation Service Complaint

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

Customer Service Department

[Transportation Company Name]

[Company Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally complain about the poor customer service I experienced during my recent interaction with your company on [insert date of service]. Despite my expectations for a professional and efficient service, I was met with numerous issues that were disappointing and frustrating.

Specifically, [briefly outline the issues you faced, e.g., long wait times, unhelpful staff, lack of communication, etc.]. This experience has led to significant inconvenience and dissatisfaction on my part.

I believe it is crucial for your company to address these issues to improve overall customer satisfaction. I hope to see changes implemented and would appreciate a response regarding how you plan to rectify this situation.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]