

Dear Valued Traveler,

We sincerely apologize for the recent delays you experienced during your transportation service with us. We understand how crucial timely travel is, especially for our international travelers, and we are truly sorry for the inconvenience caused.

Due to unforeseen circumstances, your scheduled service was delayed. We take full responsibility for this disruption and are actively working to improve our processes to prevent such occurrences in the future.

To make amends, we would like to offer you a discount on your next booking. Please use the code **TRAVEL15** at checkout.

Thank you for your understanding and patience during this time. We hope to serve you better in the future.

Warm regards,
The Transportation Service Team