

# Complaint Regarding Transportation Service

Dear [Transportation Company Name],

I am writing to formally express my dissatisfaction with the transportation service I received on [date of service]. My experience was not only disappointing but also inconvenient.

On [date], I booked a ride from [pickup location] to [destination]. Unfortunately, the driver arrived [mention delay, e.g., "30 minutes late"], and during the trip, [describe specific issues, e.g., "the vehicle was in poor condition" or "the route taken was unnecessarily long"].

I would appreciate it if you could investigate this matter and provide me with a response explaining the unfortunate circumstances. I believe that addressing these issues will help improve your service in the future.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]