

Transportation Service Complaint

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

To Whom It May Concern,

I am writing to formally express my dissatisfaction with the customer service I received from [Transportation Service Company Name] on [Date of Service].

Despite having high expectations based on your company's reputation, my experience fell significantly short due to [specific details of the poor service, e.g., rude staff, delays, lack of communication].

This lack of service not only caused inconvenience but also left me feeling undervalued as a customer. I believe that every customer deserves respectful and efficient service.

I hope you take this complaint seriously and look into improving your customer service practices. I would appreciate a response regarding this matter.

Thank you for your attention to this issue.

Sincerely,

[Your Name]