

Complaint Regarding Lack of Communication

Date: [Insert Date]

To: [Transportation Service Provider Name]

Address: [Insert Address]

Dear [Transportation Service Provider],

I am writing to formally express my dissatisfaction with the lack of communication I experienced regarding the transportation service scheduled for [insert date]. Despite several attempts to reach your customer service team for updates, I received no response, which created significant inconvenience and frustration.

As a customer, I expect timely and accurate information about my service, and the absence of communication has led to [include specific problems caused, e.g., missed appointments, delays].

I kindly request a prompt response to this complaint and a resolution to ensure better communication in the future.

Thank you for your attention to this matter. I look forward to your reply.

Sincerely,

[Your Name]

[Your Address]

[Your Contact Information]